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## CONSUMER LAW - ADVICE CLINICS

The Katharine & George Alexander Community Law Center (Law Center) attorneys, law students, and volunteers provide free legal services for low-income unrepresented defendants and consumers. The Clinic is currently offered remote following current Santa Clara County COVID-19 guidance; however, the Clinic will resume at the Santa Clara County Superior Court Self-Help Center once restrictions are lifted.

**The Advice Clinic is available every Wednesday, 11:30am-3:00pm  
Please call for a *remote* appointment at (408) 288-7030**

### COLLECTION ISSUES

Law Center attorneys, law students and volunteers will assist, if you do not have a lawyer, in completing the forms necessary to defend against collection suits (including but not limited to answers). The Law Center will also provide information regarding:

- Alternatives to litigation
- Community resources
- Other legal services that may be available in the community

### CONSUMER-RELATED ISSUES

You may receive advice in the following areas:

- Debt collection abuse
- Student loan issues
- Car sale, financing, repossession
- Disputes relating to towing of vehicles
- Door-to-door sales
- Home improvement contract issues (including solar panel issues)
- Credit reporting issues
- Dealing with default judgments obtained by sewer services
- Identity theft
- Co-signer issues

### FORCLOSURE PREVENTION

Homeowners - you may receive advice, information or referral in the following:

- Disputes with mortgage companies
- Loan modification assistance
- Issues related to fraud, predatory lending or financial abuse

Please note that any advice provided at the Self-Help Center will be given by or through attorneys from the Katharine & George Alexander Community Law Center. Courthouse employees are not permitted to provide legal advice.