

Resources for Landlord-Tenant Problems

San Jose Rental Rights & Referrals Program	
ENGLISH/SPANISH/VIETNAMESE	(408) 975-4480
General information, referrals and a mediation program for tenants in rent-control areas.	
City of San José Code Enforcement Division	
ENGLISH/SPANISH/VIETNAMESE	(408) 535-7770
Enforces city building codes and checks for health and safety violations.	
Bay Area Legal Aid	
ENGLISH/SPANISH/VIETNAMESE/MANDARIN	(408) 850-7066
Provides free legal representation to tenants with housing problems. People seeking legal assistance must first be interviewed to determine whether they are eligible for services.	
Asian Law Alliance	
ENGLISH, ASIAN-PACIFIC ISLANDER LANGUAGES	(408) 287-9710
Provides free legal representation to tenants with housing problems. People seeking legal assistance must first be interviewed to determine whether they are eligible for services.	
Health Legal Services	
ENGLISH and SPANISH-speaking staff. Other language translation available through language translation services.	(408) 280-2430
Provides free legal representation to people with HIV, AIDS, or diabetes. People must first be interviewed to determine whether they are eligible for services.	
Mental Health Advocacy Project	
ENGLISH, VIETNAMESE and SPANISH-speaking staff. Other language translation available through language translation services.	(408) 294-9730
Provides free legal representation to mental health consumers with housing problems. People seeking legal assistance be mental health consumers and must first be interviewed to determine whether they are eligible for services.	
Fair Housing Law Project	
ENGLISH and SPANISH-speaking staff. Other language translation available through language translation services.	(408) 280-2452
Provides free legal representation to victims of housing discrimination. People seeking legal assistance must first be interviewed to determine whether they are eligible for services.	
Project Sentinel	
ENGLISH	1-888-324-7468
Provides a variety of services (including mediation services) and advice regarding landlord-tenant problems. Investigates claims of housing discrimination.	
Santa Clara County Department of Human Relations, Dispute Resolution Services	
ENGLISH	(408) 792-2314
If you are having a dispute with your landlord or another tenant, mediation with a neutral third party may help solve the problem.	
Pro Bono Project/Housing Services Partnership Eviction Clinic	
ENGLISH/SPANISH/(possibly) CHINESE	(408) 294-2100 x 0
Educational sessions held the first and third Wednesday of each month for people who are being evicted. Call ahead to reserve a seat.	

Online Handbook: California Tenants – A Guide to Residential Tenants’ and Landlords’ Rights and Responsibilities: <http://www.dca.ca.gov/publications/landlordbook/index.shtml>

Eviction Information: Santa Clara County Superior Court Self-Service Center
http://www.sccourt.org/self_help/civil/ud/ud_home.shtml

Small Claims Court Information: Santa Clara County Superior Court Self-Service Center
http://www.sccourt.org/self_help/small_claims/small_claims_help.shtml